



CP4S FAQ



Is the CP4 camera input harness (connector) able to be used with the new CP4S?

Yes. The connector pins on the DVR side are the same on the CP4 and CP4S.

What is the new SKU number for ordering the CP4S?

The SKU number for the CP4S is “CP4S-NA”. This is a new SKU number. The older model is “CP4-NA”. Note: The SKU and model number now include the letter “S”.

Are the “A cables” end of life?

No. SmartWitness will continue to sell the A cables as they are compatible with CRX and existing CP4-NA’s installed in the field. A cables will continue to be supported and available.

Are the previous camera SKUs obsolete (i.e., SVA040-A-5)?

No. These SKUs are still available with two SKU variations per camera. Example: SVA040-A-5 (includes SVA-05-EXT-A cable) and SVA040-A-5B (includes SVA-05-EXT-B cable).

If I need to replace an installed CP4, do I need to order or replace the cables?

No. The CP4 DVR box can be directly swapped for the CP4S DVR box.

Can the locking case (CP4-LC) be used with the antennas included with the CP4S?

Yes, we have redesigned the locking case to be compatible with the new antennas included with CP4S. However, the new locking cases are not yet in stock due to COVID-related delays. We expect inventory by the end of May 2021.

Is there a new SKU number to order the redesigned locking case?

No, the existing locking case is compatible with both the CP4 and CP4S. Use SKU CP4-LC to order for both the CP4 and CP4S.

What is the difference between “-A” connectors and “-B” connectors?

A Cables have 4-Pin Female Aviation Connector. B connectors have a 4-Pin Din Connector Male.

What is the difference between the old CP4 camera harness and the new CP4S camera harness?

The old CP4 camera harness had only three (3) channel capability of AHD and channel four (4) had to be D1. Additionally, channels 2 and 3 had to match. CP4S camera harness now has all channels with AHD capability and no camera-type restrictions.

Can we use existing accessory cameras with A cables we have in stock and connect to the new CP4S DVR?

The new CP4S DVR has B connections. Existing accessory cameras and A cables can be used with existing CP4-NA’s in the field. SVA-CNVRT-B can be purchased to convert existing A cables to be used with CP4S-NA.

What cameras work with CP4S?

All “-A” cameras will work on CP4S. All “-C” cameras will work on channel 4 ONLY of CP4S (which means CP4S is limited to one “-C” model camera). All “-CA” cameras will work, as long as the white wire is cut to make them an “A” type.